

RSSCC, Assam
UG Admission 2025-26

Summary of queries regarding registration and profile completion

Sl No.	Mode of queries	Queries/issues	Answer
1	Whatsapp, Email, Phone call	Entered wrong email id during registration process	Register again
2	Whatsapp, Email, Phone call	Did not receive OTP (Verification code) during the registration process through email id and later when tried to register again it showed that it is already registered	The issue has been resolved.
3	Phone call	After registration candidates unable to log in (showed incorrect password)	reset password using "forgot password" in the log in page
4	Whatsapp, Email, Phone call	Incorrect Information/data entered	The correction window will be opened soon (Refer to the admission timeline)
5	email, phone calls	Wrong documents uploaded	
6	Whatsapp	List of documents for domicile certificate	Same as identity documents may be uploaded
7	email, phone calls, whatsapp	Can applicants upload ration card in place of an income certificate?	Yes
8	whatsapp	Can applicants upload pan card or caste certificate in place of Domicile certificate?	Caste certificate may be used where the address is given
9	Whatsapp, Email	Can applicants upload Pan/Adhar instead of PRC?	Adhar can be uploaded. Not PAN Card since it doesnot contain address
10	Whatsapp	Is it mandatory to upload domicile or PRC? If PRC or domicile certificate are not available, what are the other options to upload?	Adhar card may be uploaded
11	Whatsapp	Applicant forgot to note the registration number for future reference.	Login through email id & password, where registration id can be found in your profile
12	Whatsapp, Email	Father's and Mother's name of the applicant showed invalid.	
13	Email	Can pan or adhar be used at college admission process instead of PRC?	yes
14	Email	whether it is mandatory to have an NCL certificate in order to select the OBC category during the application process?	NCL required
15	Email	Is PRC compulsory for UG program admission? if applicant do not have PRC then which documents can I upload in the place of PRC	PRC or any other identity documents like Adhar
16	Email	I have old hardcopy OBC certificate which is not digital. Can it be uploaded	Yes, a scan copy of the old certificate may be uploaded

17	Email	During the process of filling the form, the entities filled in Police Station and Block Name under the correspondence address are shown under the permanent address in the preview page and the details filled for Police Station and Block Name in the permanent address are shown in the Correspondence address of personal details. As such the registration process can be completed.	The issue is resolved.
18		Applicants unable to edit data and upload the documents. While trying to upload documents, the current window closed automatically, and the form was submitted automatically	This happened because document upload is not completed. Login to your account, upload the documents, proceed to the next step and lock your profile, if you are sure about your entries. Note that once the profile is locked, it cannot be edited till the correction window
19		Applicants unable to edit the form	It must have been locked and submitted. Can be edited during the correction window. Pl refer to the admission timeline
20	Phone call	Parent's name section is showing invalid	This has happened because some previous sections are not filled in, for example, mother's name and occupation